

Cincinnati Hyperbarics. Inc.

Financial Policy

It is the policy of Cincinnati Hyperbarics, Inc. to collect payment in full prior to services being rendered. These policies have been adopted in order to maintain low and competitive pricing. We do not accept payment plans for payment of services. We accept cash, check, Visa, and Mastercard, and American Express as forms of payment. The policy is defined as follows and remains in effect until the next revision is released.

Payment of Services

Cincinnati Hyperbarics. Inc. is a free standing facility and is not contracted with any insurance company and will **not file any insurance claims for any reason.** Our services are considered non-covered services, therefore, we collect 100% of payment prior to services being rendered. Due to the volatility of pricing with relationship to these treatments I understand that all rates are subject to change.

Patient Signature

IT IS SOLEY the patients responsibility to pre-determine and pre-certify with their insurance company if Hyperbaric Services are a reimbursable expense for them. Cincinnati Hyperbarics, Inc. will not accept any payment from an insurance company. Any reimbursements from insurance companies that patient may receive is strictly reimbursable to the patient.

Patient Signature

Missed Appointments

There will be a \$100 missed appointment fee for any appointments that are not cancelled with at least 24-hour notice. You must speak with a scheduling representative in order to cancel your appointment. Phone messages left on voicemail and emails will be accepted as they are all time stamped.

Returned Checks

There will be a \$55 returned check fee for any returned check. If there are more than 2 returned checks on the history of the account, checks will no longer be accepted as a form of payment for the account and must be brought current with cash or credit card.

Refunds for Pre-Pay Dives

In order to receive the discounted rate on prepayment packages you must complete all treatment dives paid for in that package. i.e.... 20 dives prepay you must complete all 20 dives to receive the discounted rate.

If all prepaid treatment (dives) are not completed and a refund is requested, you will be charged the **full current rate** (this could be different from the original rate you paid at the time of purchase due to volatility of operational costs) at the time of the refund request for each dive completed and refunded the difference less a \$75 refund processing fee to cover accounting and processing.

Refund requests must be submitted in writing and can be made up to 3 months from the date of the patients last treatment (dive) which is considered the discontinuation date of services. After 3 months the

unused portions of the prepayment is forfeited. The prepayment package must be used within three (3) months from the time of purchase or the balance is forfeited to Cincinnati Hyperbaric, Inc.

Patient Signature

20 and 40 Treatment (Dive) prepayment discount is NON REFUNDABLE

Cincinnati Hyperbarics, Inc. is pleased to offer a 20 and 40 treatment (dives) prepayment package. Due to high demands on operational expenses the **prepayment discount for 20 and/or 40 treatments (dives) is non-refundable**. By signing this financial policy the patient and/or responsible party understands and agrees to the payment amount specified for 20 and/or 40 treatments (dives) in either the mono or multi place unites.

The patient and/or responsible party understands that regardless of the patient's mental or physical condition to complete the treatment, or any other conditions that may arise, that under no circumstances other than death is the 20 or 40 treatment (dive) prepayment subject to refund.

I understand, as well as my subjects, heirs and assigns, that the refund of the 20 and/or 40 treatment (dives) prepayment package at death is subject to the following terms:

- If all prepaid treatments (dives) are not completed, you will be charged the **full current rate** at the time of refund request for each dive completed and refunded the difference less a \$75 processing fee to cover accounting and processing.
- **Refund requests must be submitted in writing** and can be made up to 3 months from the date of the patients last treatment (dive) which is considered the discontinuation date of services. After 3 months the unused portions of the prepayment is forfeited. The prepayment package must be used within three (3) months from the time of purchase or the balance is forfeited to Cincinnati Hyperbarics, Inc.

I understand that this is a legally binding contract and that 20 and/or 40 prepay treatments are non-refundable services as stated above.

Patient Signature

I, my heirs, subjects and assigns hereby acknowledge that I have read and completely understand the terms set forth in this financial policy.

Patient Name:

Patient Signature: (or legally authorized representative)

Date and time: